A'new Child and Family Guidance Center PLLC

HEAL • EMPOWER • THRIVE

Healing, Renewal, and New Beginnings for Children and Families

FINANCIAL POLICY

A'new Child and Family Guidance Center PLLC

Self-Pay Rates

A'new Child and Family Guidance Center PLLC currently offers self-pay rates while insurance credentialing is underway. The following rates apply unless a different fee has been confirmed in writing:

Service	Fee
Initial Assessment (50–60 minutes)	$160
Individual Therapy (50–60 minutes)	$155 per session
Group Therapy (60 minutes)	$50 per session
Family Therapy (50–60 minutes)	$175 per session

Payment and Accepted Methods

Payment is due at the time of each session unless other arrangements have been approved in advance. A'new accepts cash, checks, debit cards, and major credit cards. Please contact the practice before your appointment if you have questions about payment arrangements.

Insurance and Superbills

A'new Child and Family Guidance Center PLLC currently offers self-pay services while insurance credentialing is underway. Clients may request a superbill to submit to their insurance provider for possible out-of-network reimbursement. Reimbursement is determined by the client's insurance plan and is not guaranteed. Clients are responsible for confirming their benefits and any reimbursement requirements directly with their insurer.

HSA/FSA Payments

Health Savings Account (HSA) and Flexible Spending Account (FSA) funds may be used for eligible mental-health services. Clients should confirm eligibility and documentation requirements with their HSA/FSA administrator before making payment.

Cancellation and Missed Appointment Policy

Please provide at least 24 hours' notice when canceling or rescheduling an appointment. A $50 fee may be charged for cancellations made less than 24 hours before the appointment or for missed appointments, subject to applicable law and any exceptions agreed upon by the practice when circumstances beyond the client's control prevent attendance. Please use the practice's designated phone or secure communication method to cancel.

Court-Related and Other Legal Services

Therapy fees do not include court-related work, record preparation, testimony, depositions, travel, or other legal services. If such services are requested or legally required, applicable fees and arrangements will be discussed in advance, to the extent permitted by law and professional obligations. The practice will provide information about applicable charges before proceeding whenever feasible.

Outstanding Balances

Clients are responsible for paying all agreed-upon fees. If a balance remains unpaid, the practice may contact the client to discuss payment arrangements. Any referral of an overdue balance to a collection agency will be handled in accordance with applicable law, confidentiality requirements, and professional obligations. Clients may be responsible for lawful collection costs where permitted.

Financial Responsibility for Minors

When services are provided to a minor, the parent or legal guardian who agrees to pay for services is financially responsible for applicable fees, including session charges and any permitted cancellation or missed-appointment fees, unless a different arrangement is agreed to in writing. The parent or guardian signing this policy acknowledges financial responsibility but does not, by this acknowledgment alone, receive unrestricted access to the minor's confidential clinical information. Consent to treatment, authority to consent, custody or guardianship documentation, and access to records will be addressed separately as required by applicable Virginia law and the circumstances of the case. If more than one person may be responsible for payment, the practice will clarify the responsible party before services begin.

Questions About Fees

Please contact A'new Child and Family Guidance Center PLLC before your appointment if you have questions about fees, payment methods, superbills, or financial arrangements.

Acknowledgment of Financial Policy

I acknowledge that I have received and reviewed the Financial Policy of A'new Child and Family Guidance Center PLLC. I understand the listed fees, payment expectations, cancellation and missed-appointment policy, superbill information, and my financial responsibilities. I have had the opportunity to ask questions and understand that I may contact the practice if I need clarification. I agree to be responsible for the fees applicable to the services I receive, as described in this policy.

For a client who is a minor, the undersigned parent or legal guardian confirms that they have authority to sign on behalf of the minor where required and accepts financial responsibility as described above. This financial acknowledgment is separate from any consent to treatment and does not independently determine who may consent to treatment or access the minor's records.

Electronic signature, signer name, and date will be collected through SimplePractice. The appropriate adult client, parent, or legal guardian should complete the electronic acknowledgment based on the client's age, legal status, and applicable consent requirements.