



WEBSITE PRIVACY POLICY

Thank you for visiting My Therapist Connection LCSW PLLC www.mytherapistconnection.com also referred to as “website”, “this website”, and “the site” throughout this document. This website is hosted and maintained using the Brighter Vision platform, which provides website hosting, contact forms, scheduling tools, and related services. Brighter Vision maintains its own Privacy Policy and security practices, which are available on their website. This website is intended for informational purposes only and does not establish a therapist-client relationship. This document informs you of policies regarding the collection, use, and disclosure of personal data when you use this site. By visiting this website and reading this website Privacy Policy you consent to the terms set forth below

Information Collection & Use:

While you are using the My Therapist Connection LCSW PLLC website, we will not require or collect any personal information about you unless you choose to provide that information to us. In other words, the personal identifiable information you provide is voluntary. The information collected through this website is used to respond to inquiries or requests sent by you for information regarding services, scheduling consultations, scheduling appointments, or communicate administrative information related to services.

By providing us with your personal identifiable data, you are giving consent to use collect and process this personal data. Such data includes - name, phone number, email, any information you submit through contact forms, inquiry forms, or scheduling requests. Please do not submit sensitive personal health or clinical information through website contact forms. If you choose not to provide us with certain Personal Data, you may not be able to participate in certain aspects of our website such as the contact me feature.

You are welcome to opt-out or request for us to delete your Personal Data at any point by contacting us.

We do not sell, rent, or trade your personal information. We will never intentionally disclose any information regarding your personal identification to any third party. If you choose to provide us with personal identifiable information, you agree to receive information, products, or services from this website. If at any time you wish to opt-out, or unsubscribe, you may do so by clicking “unsubscribe” at the bottom of any email or text message you receive from us, or by notifying us via email.

Cookies & Analytics:

Cookies store information about your visit to a website. Cookies identify your computer but not you. You have the right to disable cookies in your web browser or use your web browser’s “Private” mode to view this website. Please be aware that in disabling your cookies, there may be certain interactive features that may not work as a result.

Text Message Communication:

If you choose to provide your mobile phone number, you may receive text messages from My Therapist Connection for administrative purposes such as appointment reminders, confirmations, or scheduling-related communication.

Text messaging is not a fully secure form of communication. By providing your number, you acknowledge and consent to receive such messages. You may opt out at any time by replying STOP or by contacting the practice directly. Standard message and data rates may apply.

Email Communication:

Email communication may be used for administrative and scheduling purposes. Please note that email is not a fully secure method of communication, and we encourage you not to include sensitive clinical information in emails.

Third-Party Services:

We may use third-party service providers to operate our website and support our business, including website hosting, data storage, and security services. Our website may also include links to third-party websites or tools (such as scheduling platforms or contact form providers). These providers may have access to personal information described in the "Information We Collect Section" only as necessary to perform their functions and we are not responsible for the privacy practices of those third parties. We encourage you to review their privacy policies separately.

Children's Privacy

Minimum Age Requirement:

My Therapist Connection LCSW PLLC is not intended for the use of anyone under the age of 18. The My Therapist Connection website complies with the Children's Online Privacy Protection Act of 1998 (COPPA) and accompanying regulations that protect the privacy of children using the Internet. This website will not knowingly contact or collect personally identifiable information from anyone under the age of 18 and does not market or solicit information of any kind from anyone under the age 18. If you are a parent or guardian and you are aware that your children have provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children, we will take steps to remove that information.

Changes To This Policy:

My Therapist Connection LCSW PLLC reserves the right to change this Privacy Policy, without notice, at its own discretion, by posting updates to this document. You are encouraged to review the Privacy Policy on this website from time to time to stay informed of any changes, revisions, or modifications that may have been made.

Contact Information: If you have questions about this Privacy Policy or how your information is handled, please contact: Dsantana@mytherapistconnection.com