

MendZak Privacy Policy

This Privacy Policy describes how MendZak collects, uses, protects, and manages information obtained through its website and business operations. MendZak is a business-to-business consulting and support organization serving licensed mental health clinicians and practices.

Information We Collect

- Contact information submitted through forms (name, email, phone number).
- Scheduling and inquiry information.
- Basic website usage data through analytics and cookies.

How Information Is Used

- To respond to inquiries and provide requested information.
- To communicate regarding services and partnerships.
- To improve website functionality and user experience.

Information Protection & Security

- MendZak uses administrative, technical, and organizational safeguards to protect information.
- Sensitive information is accessed only by authorized personnel.
- Security measures are reviewed periodically.

HIPAA Alignment

When MendZak handles protected health information (PHI) in a business associate or operational support capacity, it maintains internal policies, safeguards, and staff training aligned with HIPAA standards. Internal HIPAA documentation is maintained on file and not publicly disclosed.

Information Sharing

- Information is not sold or shared for marketing purposes.
- Information may be shared with trusted vendors solely to support business operations.
- All vendors with access to sensitive information are required to meet confidentiality obligations.

Scope of Services Disclaimer

MendZak does not provide therapy, diagnosis, treatment, or clinical services. All clinical services are provided independently by licensed mental health professionals.

Contact Information

Questions regarding this Privacy Policy or data practices may be directed to MendZak leadership through the website contact form.