

SMS Privacy Policy

At Synergy Wellness Clinic, PLLC ("we," "us," or "our"), we are committed to safeguarding your privacy and maintaining the confidentiality of your information related to our SMS communications. This policy explains how we collect, use, and share personal information when you interact with us via text messages. By opting into our SMS services, you agree to the collection and use of information in accordance with this policy.

What personal information is collected:

When you interact with us via SMS, we may collect personal and service-related information, including your name, email address, phone number, and SMS opt-in preferences.

How We Use and Share Your Information

Use of Information

We use information collected via SMS for the following purposes:

- To send appointment reminders, scheduling updates, and general account notifications.
- To respond to inquiries and provide customer support related to our services via text message.
- To provide, maintain, and improve our SMS communication services.

Sharing Information

We are committed to safeguarding your personal information received through SMS. Your personal information is **never shared without your consent**, except as required by law or for essential service delivery directly related to your case.

We do not share your personal information or SMS opt-ins with third parties or affiliate companies for marketing purposes.

SMS TERMS OF SERVICE

By opting into SMS from Synergy Wellness Clinic, PLLC via our web form, in-office paperwork, or verbal consent, you agree to receive text messages related to your appointments, scheduling, and clinic updates. Message frequency may vary, and standard message and data rates may apply.

A. Opt-In Disclosure By opting into SMS, you acknowledge and agree to the following:

- You consent to receive SMS messages from Synergy Wellness Clinic, PLLC as described above.
- Message & data rates may apply.
- Message frequency may vary.
- You can opt-out of SMS communications at any time by replying "STOP."
- You can get help by replying "HELP" or visiting <https://www.synergywellnessclinic.com>

B. Help and Opt-Out Messages

HELP Message: If you text HELP, you will receive the following message: "Thank you for contacting Synergy Wellness Clinic, PLLC". You can find help online at <https://www.synergywellnessclinic.com>"

STOP Message: If you text STOP you will receive the following confirmation message: "You will no longer receive messages from Synergy Wellness Clinic, PLLC". To opt back in at any time reply START