



Cancellation and Refund Policy

We understand that schedules can change. Our goal is to offer a fair and transparent cancellation policy while ensuring the event can run smoothly and sustainably.

Participant Cancellations

- **More than 30 days before the event:** Full refund, minus a \$25 administrative fee, OR full credit toward a future training (no fee).
- **15–30 days before the event:** 50% refund, OR full credit toward a future training (no fee).
- **Less than 14 days before the event:** No refund given. Participants may request credit toward a future CE event, subject to availability and approval.
- **No-shows:** Unfortunately, we cannot offer refunds or credits for no-shows.

Substitutions

If you can no longer attend, you may transfer your registration to another person at no cost up to 5 days before the event. Please email us to arrange this.

Event Cancellation by Organizer

If the event is canceled due to low enrollment, instructor illness, weather, or any unforeseen circumstance, registrants will receive:

- A full refund, OR
- The option to transfer to a rescheduled date or receive full credit toward a future event.

We are not responsible for travel, lodging, or other personal expenses related to attending the event.

How to Cancel or Transfer a Registration

Please email cancellation or transfer requests to:

jojogaultherapy@gmail.com