

Privacy Practices for Valley-High Counseling Website Visitors

Effective Date: July 23rd, 2021

Valley-High Counseling values your privacy and is committed to protecting your personal information when you visit our website. This Privacy Practices page explains what information we collect, how we use it, and the steps we take to keep it secure.

1. Information We Collect

When you visit our website, we may collect:

- **Personal information you provide directly:** e.g., your name, email address, phone number, or message content if you submit a contact form.
 - **Automatically collected information:** e.g., your IP address, browser type, pages you visit, and how you interact with the site. This is collected using cookies or analytics tools like Google Analytics.
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2. How We Use Your Information

We use the information collected to:

- Respond to your inquiries or requests for services
- Provide information about workshops, events, or resources
- Improve and customize our website content
- Understand website usage trends to enhance user experience

We **do not sell, trade, or rent** your personal information to third parties.

3. Cookies and Tracking

Our website may use cookies or similar technologies to enhance user experience. Cookies may be used to:

- Remember your preferences on our site
- Track website usage to improve functionality

You can adjust your browser settings to refuse cookies, but some features of the site may not function properly if cookies are disabled.

4. Third-Party Services

We may use third-party services for analytics, email communication, or form submission (e.g., Google Analytics, Mailchimp, Formstack). These services may collect information according to their own privacy policies.

We carefully select vendors who follow industry standards to protect user data.

5. Security

We take reasonable precautions to protect your personal information. While no website or internet transmission can be guaranteed completely secure, we implement industry-standard measures to safeguard your data.

6. Children's Privacy

This website is not intended for children under 13. We do not knowingly collect personal information from children under 13.

7. Your Rights

You have the right to:

- Access or request the deletion of personal information you submitted
- Ask questions about our privacy practices

To exercise these rights, contact us at:

Valley-High Counseling

dfarrell-smith@valley-highcounseling.com

864-729-2804

8. Changes to This Privacy Policy

We may update this Privacy Practices page from time to time. Changes will be posted here with an updated “Effective Date.” Please check back periodically to stay informed.

Thank you for visiting Valley-High Counseling. Your privacy and trust are important to us.