

No Surprises Act Disclosure

Your Rights and Protections Against Surprise Medical Bills

Understanding the No Surprises Act

At Accler Health, we are committed to transparency and protecting you from unexpected medical bills. The No Surprises Act is a federal law that helps prevent clients from receiving surprise bills for out-of-network care in emergency and certain non-emergency situations. This includes both clients with insurance and those paying out of pocket.

For Insurance Clients

- You are protected from being billed more than your in-network cost-sharing amount for emergency services received at an out-of-network facility or by an out-of-network provider.
- If you receive mental health care at Accler Health by a provider who is out-of-network, and it is a non-emergency, you will receive a Good Faith Estimate outlining expected charges.
- You are not required to pay out-of-network rates unless you are notified in advance and consent in writing.

For Self-Pay and Out-of-Network Clients

- You have the right to receive a Good Faith Estimate of expected charges for any Accler Health mental health service provided, before you receive care.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you may dispute the bill.

Your Protections

- You will not be surprised by unexpected or high medical bills for services covered under the No Surprises Act.
- You can ask for and receive a written Good Faith Estimate before your appointment.
- If you get an unexpected bill, you may contact the Centers for Medicare & Medicaid Services (CMS) for help.

Contact Information

If you believe you have been wrongly billed, you may contact:

Centers for Medicare & Medicaid Services (CMS): (800)-985-3059

Or Accler Health: 561-900-4662

For more information about your rights under the No Surprises Act, visit the official CMS website or contact us at Accler Health. We are here to support you and ensure your experience is transparent and fair.

