

Ilana J. Miller, LL.M., C.Med, C.Arb

Family Law Mediator | Arbitrator | Consultant

Professional Profile

Ilana J. Miller is a highly experienced family law mediator and arbitrator with an LL.M. in Law, specializing in high-conflict, value-based dispute resolution. Recognized for transformative approaches that integrate empathy, ethics, and advanced negotiation strategy. Balances extensive legal training with human-centered conflict resolution practice.

Key Credentials & Designations

- LL.M. (Master of Laws)
 - Chartered Mediator (C.Med) – ADR Institute of Canada
 - Chartered Arbitrator (C.Arb) – Candidate, in progress
 - Certified Family Arbitrator – FDRIO - Ontario
 - Certified Parenting Coordinator – FDRIO - Ontario
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Core Practice Areas

- Mediation, Arbitration & Med/Arb (Family Law)
 - Parenting Coordination & Post-Separation Dispute Resolution
 - Costs Awards, Screening Protocols, and Procedural Fairness
 - Transformative and Trauma-Informed Practice
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Select Professional Experience

Principal, Miller Mediation & Arbitration — Toronto, ON

- Conduct private mediations and arbitrations under the Ontario Arbitration Act, 1991.
- Author detailed awards and decisions, including the landmark Reilly v Zacharuk

- Provide ADR consulting and training to law professionals across Ontario.
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Education

LL.M., Master of Laws — Osgoode Hall Law School, York University

D.C.S. (Institute of Child Study, Assessment and Treatment of Children and Families) Subsumed under OISE — University of Toronto

B.Sc. (Hons) — University of Toronto

Professional Memberships

- ADR Institute of Ontario (ADRIO)
 - ADR Institute of Canada (ADRIC)
 - Family Dispute Resolution Institute (FDRIO)
 - Ontario Association for Family Mediation (OAFM)
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Select Publications & Speaking Engagements

- Contributor to professional discourse on empathy-based conflict resolution and values-driven mediation.

Addendum: Continuing Education & Coursework

Compiled for CEE Tracking and ADRI/ADRI Certification Requirements

2025 Coursework Highlights

- Applying Nonviolent Communication (NVC) to ADR Practices — Marion Little, CNVC Certified Trainer (4 CEE, 2hrs)
 - Pan-Canadian ADR Showcase: From Monster to Human – Post Sentence Victim Offender Mediation — Travis Blaine & Michelle Funk (6 CEE 8hrs., full-day online event)
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Prior Coursework & Professional Development

- Advanced Family Arbitration: Screening, Fairness, and Ethics (ADRI)
 - Transformative Mediation in High-Conflict Family Matters (ADRI)
 - Trauma-Informed Practice in Family ADR (OAFM)
 - Negotiation & Conflict Dynamics (Osgoode Professional Development)
 - Drafting Effective Med/Arb Agreements & Awards (ADRI)
 - Procedural Justice and Voice in Arbitration (ADRI)
 - Collaborative Law & Mediation Roundtable (Family Dispute Resolution Institute of Ontario)
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Total Continuing Education Hours

Estimated cumulative CEE: 90+ hours (2022–2025), exceeding provincial requirements.