

Ilana J. Miller, LL.M.

Chartered Arbitrator | Chartered Mediator

Family Law Arbitrator | Mediator | Dispute Resolution Specialist

Professional Profile

Ilana J. Miller is a senior family law mediator and arbitrator with an LL.M. in Law, specializing in high-conflict, value-based dispute resolution. Recognized for transformative approaches that integrate empathy, ethics, and advanced negotiation strategy. Balances extensive legal training with human-centered, trauma-informed along with trauma-responsive, conflict resolution practice.

Each matter proceeds through careful sequencing and staged engagement, tailored to the family's circumstances and directed toward defined resolution. Resolution may take the form of a memorandum of understanding, a comprehensive minute of settlement, or, where required, a binding arbitral award. The endpoint is not assumed — it is designed.

Matters are approached with a view to durability, proportionality, and appellate resilience.

Key Credentials & Designations

- LL.M. (Master of Laws)
 - Chartered Arbitrator (C.Arb) – ADR institute of Canada
 - Chartered Mediator (C.Med) – ADR Institute of Canada
 - Certified Family Arbitrator – FDRIO - Ontario
 - Certified Parenting Coordinator – FDRIO - Ontario
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Practice Areas

- Mediation, Arbitration & Med/Arb (Family Law)
 - Parenting Coordination & Post-Separation Dispute Resolution
 - Costs Awards, Screening Protocols, and Procedural Fairness
 - Transformative and Trauma-Informed Practice
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Professional Experience

Principal, Miller Mediation & Arbitration — Toronto, ON

- Conduct private mediations and arbitrations under the Ontario Arbitration Act, 1991.
 - Author reasoned arbitral awards and decisions, including the landmark *Reilly v Zacharuk* (procedural fairness)
 - Provide ADR consulting and training to law professionals across Ontario.
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Education

LL.M., Master of Laws — Osgoode Hall Law School, York University

D.C.S. — Institute of Child Study, University of Toronto

B.Sc. (Hons) — University of Toronto

Professional Memberships

- ADR Institute of Ontario (ADRIO)
 - ADR Institute of Canada (ADRIC)
 - Family Dispute Resolution Institute (FDRIO)
 - Ontario Association for Family Mediation (OAFM)
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Publications & Speaking Engagements

- Contributor to professional discourse on empathy-based and value-driven dispute resolution, including training and written materials for legal practitioners.

Addendum: Continuing Education & Coursework

Compiled for CEE Tracking and ADRI/ADRIO Certification Requirements

2025/2026 Coursework Highlights

- Advanced Comprehensive Arbitration Course, Miskin Law, Murray Miskin & Dana Hirsh, May 4 – May 8, 2026 (5 days – 40 h)
- Bi-Annual Domestic Violence Training for Arbitrators and Parenting Coordinators, FDRIO, Dr. Peter Jaffe, Dr. Lisa Heslop, Dr. Pam Cross, Dr. Suzanne Zaccour, Tom Curry, Dr. Katreena Scott, Panel of Justice Lene Madsen (ONCA), Justice Suzanne Stevenson (SCJ) and Justice Wiriranai Kapurura (OCJ), January 24, 2026 (7.5h +3.5 h > 10h+), mandatory training under the Attorney General
- 311 Jarvis, OCJ, Ontario Court of Justice, The Year in Review: The Top Family Law Cases of 2025, January 12, 2026 (1.5h)
- Results from 2025 National Family Law Survey, Department of Justice, Bianca Stumpf, Dr. Cherami Wichmann, ADRIO, November 28, 2025 (1h)
- Focused Hearings Demystified - Insights and Strategies from the Bench and Bar, Justice Sherr, FLA, November 12, 2025 (1.5h)
- Pan-Canadian ADRF Showcase: Trauma-Informed, Mental Health, Restoration, Ontario, Alberta, Manitoba, Shannon O’Neill, Julie Hansen, Alix Carter, Travis Blaine, and Michelle Funk, ADRIO, November 12, 2025, (8h)
- ADRI/ADRIO New Arbitration Rules, Bringing important updates designed to modernize and strengthen arbitration practice in Canada, Lisa Munro and Megan Keenberg, November 6, 2025, (1h)
- Applying Nonviolent Communication (NVC) to ADR Practices — Marion Little, CNVC Certified Trainer (4 CEE, 2hrs)

Prior Coursework & Professional Development

- Advanced Family Arbitration: Screening, Fairness, and Ethics (ADRIO)
- Transformative Mediation in High-Conflict Family Matters (ADRI/ADRIO)
- Trauma-Informed Practice in Family ADR (OAFM)
- Negotiation & Conflict Dynamics (Osgoode Professional Development)
- Drafting Effective Med/Arb Agreements & Awards (ADRIO)
- Procedural Justice and Voice in Arbitration (ADRI/ADRIO)
- Collaborative Law & Mediation Roundtable (Family Dispute Resolution Institute of Ontario)

Total Continuing Education Hours

Estimated cumulative CEE: 100+ hours (2025–2026), exceeding provincial requirements.