

## **Ilana J. Miller, LL.M., C.Med, C.Arb**

Family Law Mediator | Arbitrator | Consultant

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### **Professional Profile**

Ilana J. Miller is a highly experienced family law mediator and arbitrator with an LL.M. in Law, specializing in high-conflict, value-based dispute resolution. Recognized for transformative approaches that integrate empathy, ethics, and advanced negotiation strategy. Balances extensive legal training with human-centered conflict resolution practice.

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### **Key Credentials & Designations**

- LL.M. (Master of Laws)
  - Chartered Mediator (C.Med) – ADR Institute of Canada
  - Chartered Arbitrator (C.Arb) – Candidate, in progress
  - Certified Family Arbitrator – FDRIO - Ontario
  - Certified Parenting Coordinator – FDRIO - Ontario
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### **Core Practice Areas**

- Mediation, Arbitration & Med/Arb (Family Law)
  - Parenting Coordination & Post-Separation Dispute Resolution
  - Costs Awards, Screening Protocols, and Procedural Fairness
  - Transformative and Trauma-Informed Practice
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### **Select Professional Experience**

Principal, Miller Mediation & Arbitration — Toronto, ON

- Conduct private mediations and arbitrations under the Ontario Arbitration Act, 1991.
- Author detailed awards and decisions, including the landmark Reilly v Zacharuk

- Provide ADR consulting and training to law professionals across Ontario.
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## Education

LL.M., Master of Laws — Osgoode Hall Law School, York University

D.C.S. (Institute of Child Study, Assessment and Treatment of Children and Families) Subsumed under OISE — University of Toronto

B.Sc. (Hons) — University of Toronto

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## Professional Memberships

- ADR Institute of Ontario (ADRIO)
  - ADR Institute of Canada (ADRIC)
  - Family Dispute Resolution Institute (FDRIO)
  - Ontario Association for Family Mediation (OAFM)
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## Select Publications & Speaking Engagements

- Contributor to professional discourse on empathy-based conflict resolution and values-driven mediation.

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# Addendum: Continuing Education & Coursework

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Compiled for CEE Tracking and ADRI/ADRI Certification Requirements

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## 2025 Coursework Highlights

- Results from 2025 National Family Law Survey, Department of Justice, Bianca Stumpf, Dr. Cherami Wichmann, ADRI, November 28, 2025 (1h)
  - Focused Hearings Demystified - Insights and Strategies from the Bench and Bar, Justice Sheer, FLA, November 12, 2025 (1.5h)
  - Pan-Canadian ADRF Showcase: Trauma-Informed, Mental Health, Restoration, Ontario, Alberta, Manitoba, Shannon O'Neill, Julie Hansen, Alix Carter, Travis Blaine, and Michelle Funk, ADRI, November 12, 2025, (8h)
  - ADRI New Arbitration Rules, Bringing important updates designed to modernize and strengthen arbitration practice in Canada, Lisa Munro and Megan Keenberg, November 6, 2025, (1h)
  - Applying Nonviolent Communication (NVC) to ADR Practices — Marion Little, CNVC Certified Trainer (4 CEE, 2hrs)
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## Prior Coursework & Professional Development

- Advanced Family Arbitration: Screening, Fairness, and Ethics (ADRI)
  - Transformative Mediation in High-Conflict Family Matters (ADRI)
  - Trauma-Informed Practice in Family ADR (OAFM)
  - Negotiation & Conflict Dynamics (Osgoode Professional Development)
  - Drafting Effective Med/Arb Agreements & Awards (ADRI)
  - Procedural Justice and Voice in Arbitration (ADRI)
  - Collaborative Law & Mediation Roundtable (Family Dispute Resolution Institute of Ontario)
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## Total Continuing Education Hours

Estimated cumulative CEE: 100+ hours (2022–2025), exceeding provincial requirements.